

STAY SAFE WITH US

- Our Reception team is perfectly trained to welcome and guide you.
- We have a “Health First” Ambassador whom you may contact should you have any enquiries about or require medical assistance.
- The floor is clearly marked with signage indicating where you should stand when waiting at the Front Office Desk.
- Social distancing is expected at all times.
- Room Key Cards will be sanitized and placed in a protective case.
- You are strongly encouraged to avoid using cash - please prefer our contactless POS!
- Check-in time will be at 15:00 and check-out time at 11:00 in order to secure proper room cleaning and disinfection.
- Guests are encouraged to avoid using the li- and taking the stairs instead.
- Non-essential items such as decorative pillows, stationery, magazines will be removed for your own safety.
- Maintenance in rooms will be carried out upon call and only when guests are not in room.
- Our rooms provided to our guests will be properly cleaned and disinfected.
- Room cleaning will be provided only upon request.
- Our guests are encouraged to use only their room’s WC and not public WCs.
- Public areas incl. public WCs will be frequently cleaned and sanitized.
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- Our sun loungers will be arranged at 1.5m distance around the pools and the beach.
- Sun loungers will be sanitized every evening.
- According to current government regulations, the 1 person per 5 sq. metres ratio should be enforced at all times at the pools.
- Towel use is mandatory.

- PH and chlorine levels will be monitored frequently in order to guarantee 24/7 pool sanitization.
- We have a large open-air car park area.
- Our hotel car will be frequently sanitized by our Sta, who will be wearing masks and gloves.
- Our hotel staff have attended COVID-19 training lessons.
- Our hotel staff will be examined by an occupational health doctor at all times.
- Our Sta will make use of Personal Protective Equipment at all times.